

COMMUNITY LOAN/MCDORMAN MOTORS  
Growth and Loan Servicing Program  
4/10/00

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  - G Survey to Customer (from lender)
- 5 Cash Recovery Rate
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Example Attachments, as follows:
  - A Credit Application
  - B Repair Agreement
  - C Payment Location and Times
  - D Complimentary Oil Change
  - E We Owe Form
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